tanner bachelor

hello@**tannerbachelor**.com

614.302.6807

SEP 2021 – PRESENT

Senior UX Designer – Amazon

Leading the global effort in helping government customers transform their digital services through design-thinking. Worked to improve accessibility in an open-source solution to enable its usage in over 200 countries where laws or policies are in place to provide accessible, digital solutions to their citizens. Enabling governments to save time and money by using open-source digital public infrastructure.

JUL 2018 – SEP 2021

Senior UX Designer – JPMorgan Chase & Co.

Led effort to modernize legacy banker applications in over 4,700 Chase retail branches across the United States which contributed to a +14% average in CSAT nationally, and reduced overall time required for issue resolution by 10m. Contributed to the launch of an internal design system by providing specifications and interactions required for components built in iOS and web experiences.

MAY 2018 – JUL 2018

Visual Designer – IBM

Worked within the agile method to design mobile experiences for iOS and Android ecosystems. Earned trust with customers and internal development teams by identified the needs of both clients and stakeholders to execute effective, meaningful design for some of the most notable brands in the world.

OCT 2011 – DEC 2016

Web Designer – The Super Deluxe

Worked in a dynamic, fast-paced startup environment. Worked with clients to bring their vision to life with one-of-a-kind digital experiences. Identified key customer archetypes, developed personas, and user journeys which were used to inform responsive web design that uniquely aligned to each user's needs.

AUG 2014 – MAY 2018

The Ohio State University

Bachelor of Science in Design (B.S.)
Visual Communication Design

SEP 2021 – MAY 2014

Central Ohio Technical College

Associate of Applied Science in Design (A.A.S)
Digital Media Design

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